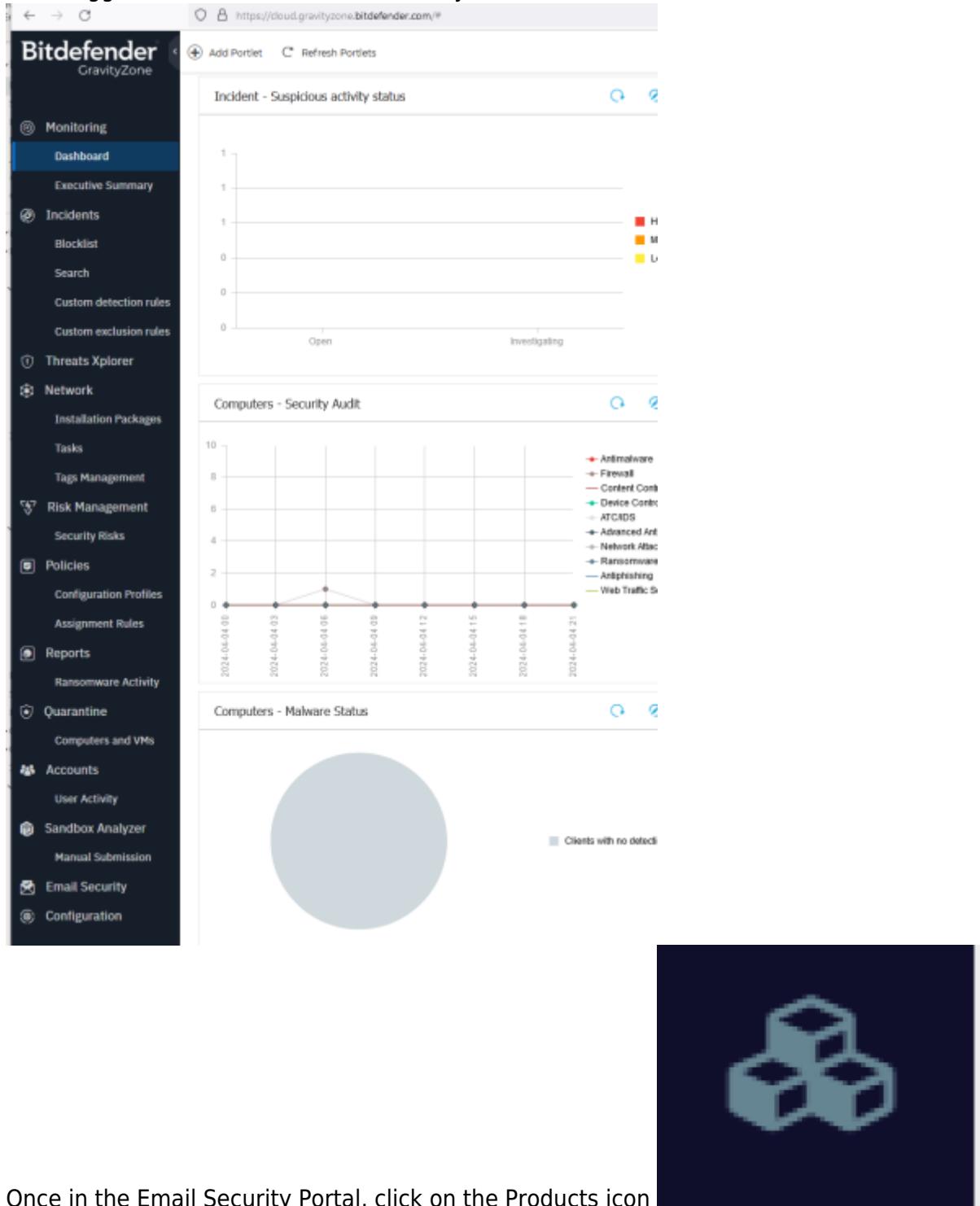


Log into the Bitdefender portal with your company username and password -

<https://cloud.gravityzone.bitdefender.com/>

Once logged in, click on the Email Security link on the left hand side:



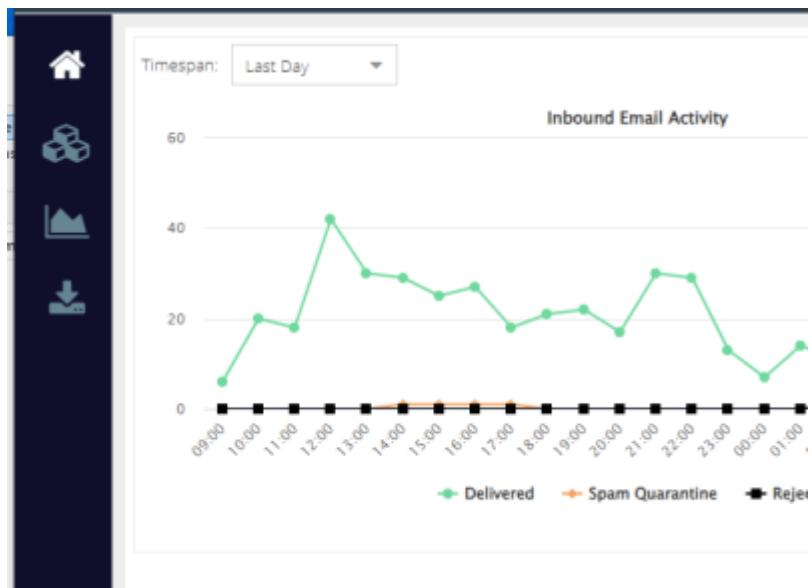
The screenshot shows the Bitdefender GravityZone portal interface. The left sidebar is a navigation menu with the following sections and sub-items:

- Monitoring**
 - Dashboard
 - Executive Summary
- Incidents**
 - Blocklist
 - Search
 - Custom detection rules
 - Custom exclusion rules
- Threats Xplorer**
- Network**
 - Installation Packages
 - Tasks
 - Tags Management
- Risk Management**
 - Security Risks
- Policies**
 - Configuration Profiles
 - Assignment Rules
- Reports**
 - Ransomware Activity
- Quarantine**
 - Computers and VMs
- Accounts**
 - User Activity
- Sandbox Analyzer**
 - Manual Submission
- Email Security**
- Configuration**

The main content area displays three charts:

- Incident - Suspicious activity status**: A line chart showing the status of incidents over time. The Y-axis ranges from 0 to 1, and the X-axis shows 'Open' and 'Investigating' categories. The legend indicates three levels: H (High, red), M (Medium, orange), and L (Low, yellow). No data points are visible.
- Computers - Security Audit**: A line chart showing the status of security audits over time. The Y-axis ranges from 0 to 10, and the X-axis shows dates from 2024-04-04 to 2024-04-21. The legend lists various security components: Antimalware, Firewall, Content Cont., Device Cont., ATCIDS, Advanced Ant., Network Attic, Ransomware, Antiphishing, and Web Traffic. Most components show 0 activity, except for Firewall which has a single data point at 1 on April 6th.
- Computers - Malware Status**: A chart showing the status of malware on computers. A large grey circle covers the entire chart area, with a small legend entry 'Clients with no detected'.

Once in the Email Security Portal, click on the Products icon  on the left hand side.



Click on the link for Global Quarantine.

The screenshot shows the Bitdefender GravityZone interface. The left sidebar has a 'Products' section with 'Email Security' selected. Under 'Email Security', the 'Global Quarantine' option is highlighted. Other options include Message Rules, Connection Rules, Custom Rule Data, Spam Deny List, Spam Safe List, Mailboxes, Group Management, and Product Configuration. Below the main menu, there are 'SecureMail' and 'Settings' sections, with Administrators and Active Directory listed under Settings.

Once the form loads, you can adjust the Timespan from the top drop down menu as well as any of the other filters on the page.

The screenshot shows the 'Quarantine Messages' report. The top navigation bar includes 'Products' (selected), 'Email Security', 'Global Quarantine', 'Spam Deny List', 'Spam Safe List', 'Mailboxes', 'Group Management', and 'Product Configuration'. The main content area shows a table with columns: Message, Quarantine, Date, and Action. The table contains several entries, with the last one being '1234567890@bitdefender.com' with a 'Delete' action. Below the table, there are 'Delete' and 'Run Report' buttons.

Click the Run Report button when ready to see a list of emails stuck in quarantine for the time period you selected.

		Deny Options	Release Options					
Direction	Relationship (local)	Sender Address	Sender IP	Subject	Recipient(s)	Rule	Size	Details
<input type="checkbox"/>	2024-02-04 09:47:11	Henry@yovu.ca	269.83.288.45	Re: YOVU Office Phone &...	[REDACTED]	Confirmed Spam	4.0 KB	
<input type="checkbox"/>	2024-02-04 09:47:48	louisvillenewspaper2028...	149.11.233.244	Dear Bill from Louisvill...	[REDACTED]	Possible Spam	9.8 KB	
<input type="checkbox"/>	2024-02-04 18:31:17	louisvillenewspaper2028...	128.341.240.38	Starting (Medium) Chai...	[REDACTED]	Possible Spam	22.8 KB	
<input type="checkbox"/>	2024-02-05 11:28:09	louisvillenewspaper2028...	46.92.283.87	Re: [REDACTED] Acciden...	[REDACTED]	Confirmed Spam	22.8 KB	

You can achieve multiple objectives with this report.

You will see the list of suspected emails, who they were from, who they were sent to and why they have been quarantined.

If you click on the Subject line for the email you want to investigate, this will open a representation of that email in a safe sandbox form to protect you from anything in that email that might be suspicious. After looking at the email, you can determine if in fact this is a legitimate email or is in fact Spam or possibly malware.

If you click on the Magnifying glass at the right, it will show you all of the details for the email as well as any attachments or links in the email. Be very careful about clicking on any of the links as this will remove you from the safe sandbox environment and take you directly to that link.

Message Detail

Subject: Re: YOVU Office Phone & Early Learning Centre

Date: 2024-04-04 09:47:11

From: kerry@yovu.ca

To: [REDACTED]

General Actions Attachments URLs Headers Preview

⚠ Use caution: The URLs below may link to malicious or unsafe content!

<https://aka.ms/o0ukef>

<https://calendly.com/kerryforbes/30min>

From:
<http://wiki.computersdotcalm.com/> - **ComputersDOTCalm Wiki**

Permanent link:
<http://wiki.computersdotcalm.com/doku.php?id=bitdefender:check-email-quarantine&rev=1713019226>

Last update: **2024/04/13 14:40**

