

We have implemented the new Bitdefender email security platform which is based on Mesh's Email Gateway Security platform which will help to protect against threats and spam. To ensure we don't incorrectly block an email you need, a tiny fraction of your email will end up in quarantine. These emails will be shown in quarantine digests which you will receive three times a day: 9 a.m., 12 p.m. and 4 p.m. Digests will only be delivered if there has been an email quarantined since your last digest. Emails are quarantined for 28 days after which they are automatically deleted. It is very **IMPORTANT** that you help train your digest by understanding the following:

Categories Explained

You can deliver

You can only request delivery (notifies your IT admin)

Threats

Malware

Phishing

Impersonation

Spam

Definite Spam

High Spam

Likely Spam

Policy

Infomail

Banned Attachments

Geo filter

Clean

Already Delivered

Actions Explained

Deliver

Releases the email from quarantine and delivers to your mailbox immediately.

Delete

Deletes the email from quarantine.

Preview

Allows you to view email content before taking an action.

Login

Allows you to login to manage your quarantine and personal allow/block rules.

Always Allow Sender Address

Future emails from this sender will be delivered, bypassing quarantine. Threats and certain policy verdicts will still be quarantined.

Always Block Sender Address

Future emails from this sender will be automatically deleted and not shown in quarantine.

Always Allow Sender Domain

Future emails from this domain will be delivered, bypassing quarantine. Threats and certain policy verdicts will still be quarantined.

Always Block Sender Domain

Future emails from this domain will be automatically deleted and not shown in quarantine.

Request

Sends a notification to your admin requesting the email is released from quarantine.

Digest on Demand

A new digest delivered instantly if new email quarantined since your last digest.

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