

We have implemented the new Bitdefender email security platform which is based on Mesh's Email Gateway Security platform which will help to protect against threats and spam. To ensure we don't incorrectly block an email you need, a tiny fraction of your email will end up in quarantine. These emails will be shown in quarantine digests which you will receive three times a day: 9 a.m., 12 p.m. and 4 p.m. Digests will only be delivered if there has been an email quarantined since your last digest. Emails are quarantined for 28 days after which they are automatically deleted. It is very **IMPORTANT** that you help train your digest by understanding the following:

Categories Explained

 You can deliver  You can only request delivery (notifies your IT admin)

Threats	Spam	Policy	Clean
Malware 	Definite Spam 	Informail 	Already Delivered
Phishing 	High Spam 	Banned Attachments 	
Impersonation 	Likely Spam 	Geo filter 	

Actions Explained

Deliver	Always Allow Sender Address	Always Allow Sender Domain
Releases the email from quarantine and delivers to your mailbox immediately.	Future emails from this sender will be delivered, bypassing quarantine. Threats and certain policy verdicts will still be quarantined.	Future emails from this domain will be delivered, bypassing quarantine. Threats and certain policy verdicts will still be quarantined.
Delete	Always Block Sender Address	Always Block Sender Domain
Deletes the email from quarantine.	Future emails from this sender will be automatically deleted and not shown in quarantine.	Future emails from this domain will be automatically deleted and not shown in quarantine.
Preview	Request	
Allows you to view email content before taking an action.	Sends a notification to your admin requesting the email is released from quarantine.	
Login	Digest on Demand	
Allows you to login to manage your quarantine and personal allow/block rules.	A new digest delivered instantly if new email quarantined since your last digest.	

So a typical quarantine digest email should appear as the following:

Your Quarantine Digest

From: <http://wiki.computersdotcalm.com/> - **ComputersDOTCalm Wiki**

Permanent link:
<http://wiki.computersdotcalm.com/doku.php?id=bitdefender:email-extended-security&rev=1762369410>

Last update: **2025/11/05 19:03**

