

MAKE SURE you have your LastPass account setup before going through this procedure.

Once you receive the welcome email, make sure you click on the **Create GravityZone** password link at the bottom of the email **BEFORE** logging in:



The first time you click on the link, it will ask you to setup a password using the requirements listed (12 characters, one digit, one upper case one lower case and one special character) - the text will stay red until you type in an accepted password:

Bitdefender GravityZone

Create password

Enter new password

Click here to retype your password

The password must meet the minimum complexity requirements: 12 characters length, one digit, one upper case, one lower case and one special character.

Save and Login

Enter and then retype your password. If Bitdefender accepts it, you will be able to click the **Save and Login** button to take you to the MFA Setup:



Scan the QR Code with your mobile device that has your LastPass account on it to add the account. The account will be added as 'Gravity+Zone+Cloud' with your account email below it.

MAKE SURE you copy and save the secret key in a safe place. This secret key will allow you to get into your account **ONE TIME** if for some reason your LastPass account is not working

Go ahead and type in the Authentication code and then click the **Enable** button.

Agree to the EULA terms by placing a check mark in the box and then click the **Continue** button:

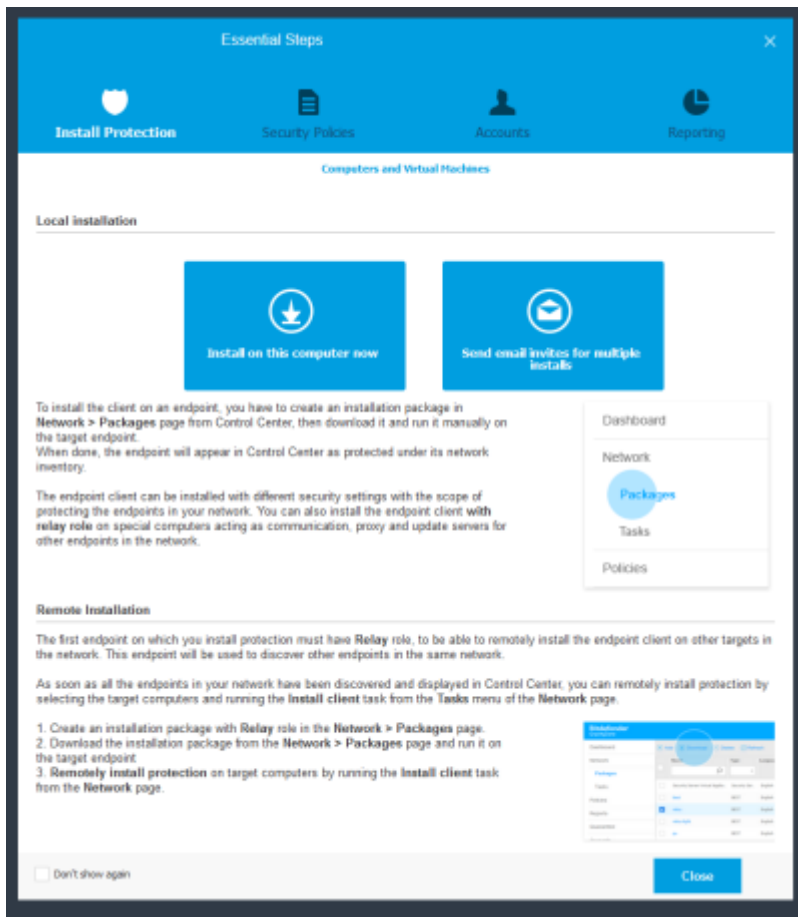
Bitdefender Terms of Service

Before you continue, please take a moment to acknowledge and accept the Bitdefender Terms of Service.

I agree with this EULA terms and conditions in respect to this product and the use of this product

Cancel Continue

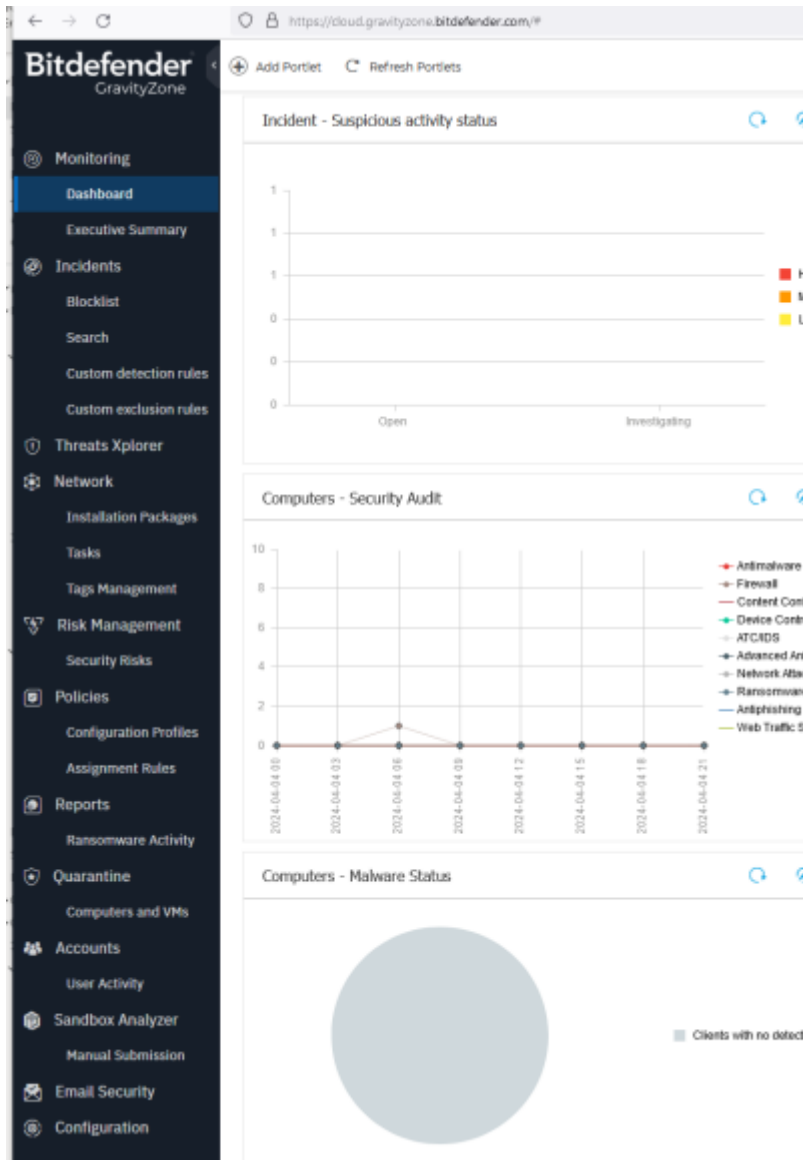
Once you do so, you will be presented with the Essential Steps for creating Installations and Policies:



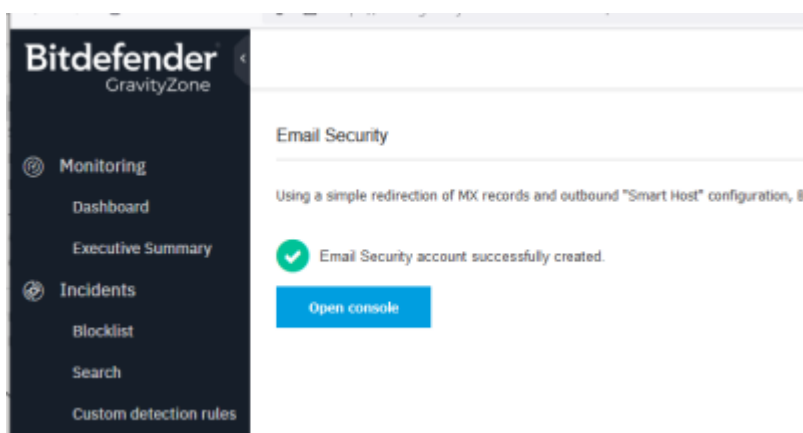
Although you have the ability to do so with this account, all of this is already setup and done for you. I would advise you not to make any changes to this information. You can click on the **Don't show again** check box at the bottom to stop this form from popping up when you log in.

Click the **Close** button to continue.

To Setup your access to email security, click the link on the left hand menu for **Email Security**:



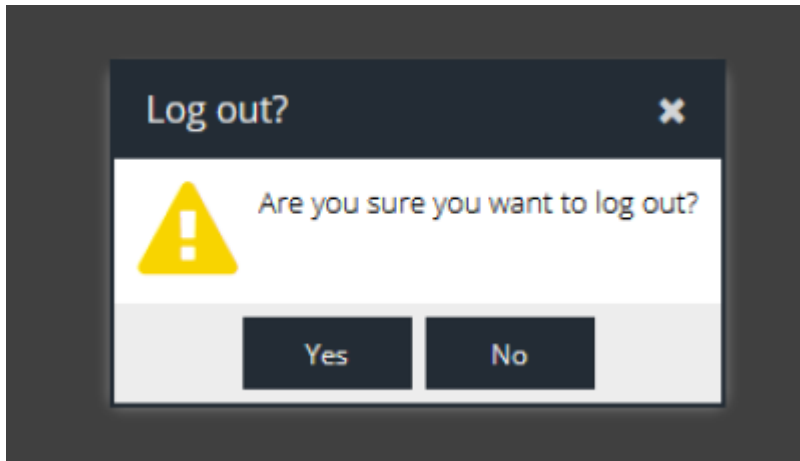
Once in the portal, and if this is the first time you have accessed this form, you will need to click on the button to **Create** your account. Give it a moment and when successful, it will show you that it was created successfully:



Click on the **Open** console button to access the Email Security settings for your company - this will open in a separate tab.



When done, you can click the Red icon in the top right hand corner to log off.



Click the **Yes** button to log out of the Email Security portal. You can close that tab if you would like. To access the **Gravity Zone Portal**, you can always use the link: <https://gravityzone.bitdefender.com/>

From: <http://wiki.computersdotcalm.com/> - **ComputersDOTCalm Wiki**

Permanent link: <http://wiki.computersdotcalm.com/doku.php?id=bitdefender:setp-admin-account&rev=1713019842>

Last update: **2024/04/13 14:50**

