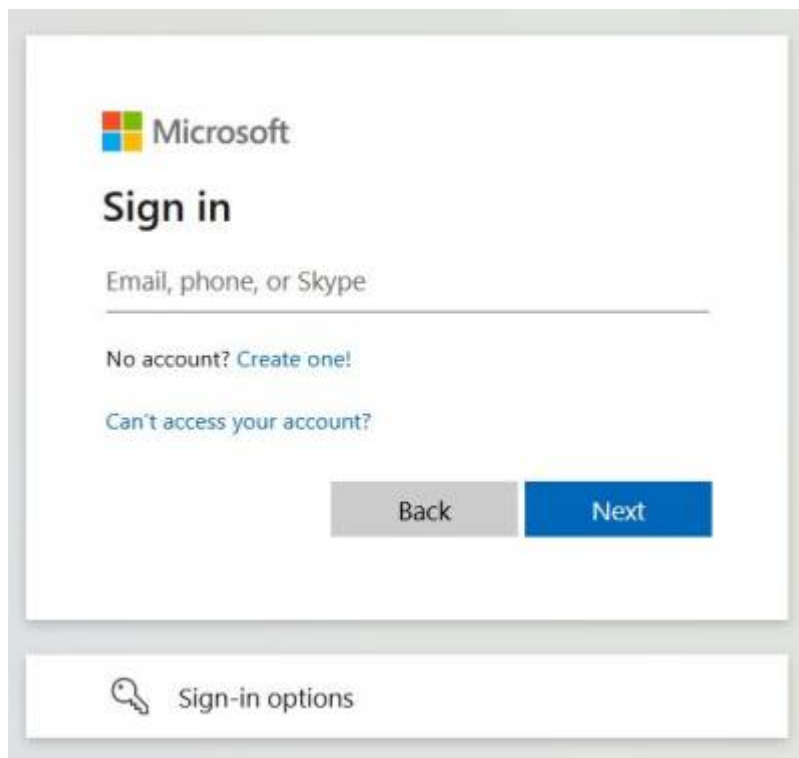
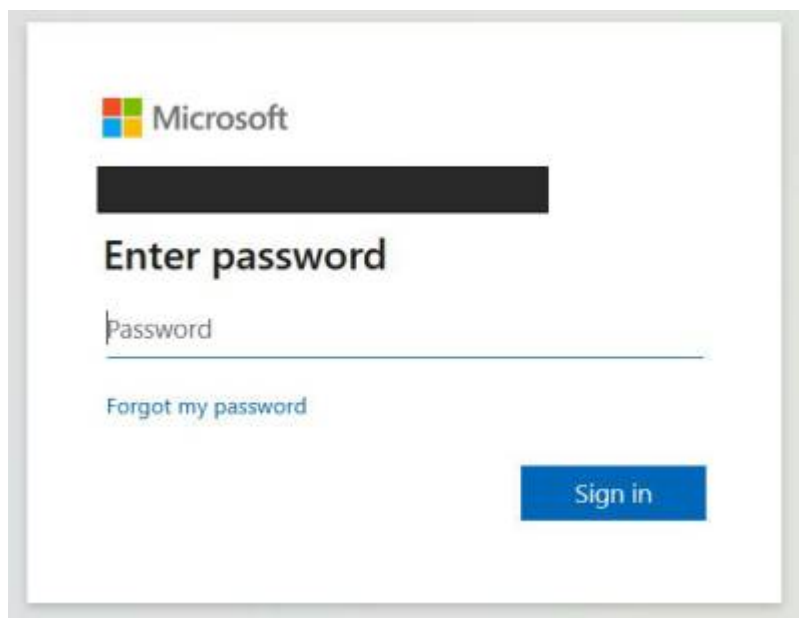


In any browser, log into the Microsoft portal:

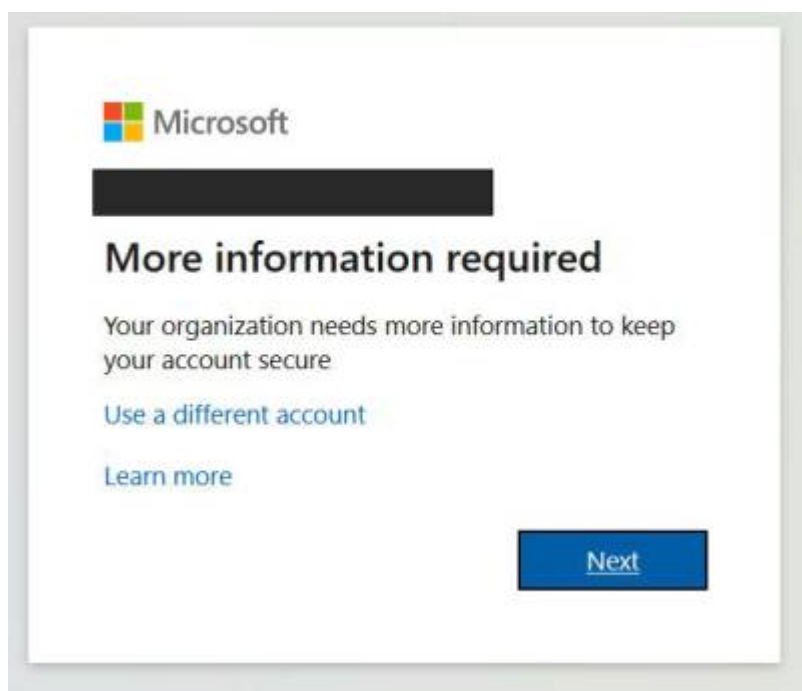
<https://portal.offic.com>

The image shows the Microsoft sign-in page. At the top left is the Microsoft logo. Below it, the text "Sign in" is displayed in a large, bold font. Underneath, there is a text input field with the placeholder text "Email, phone, or Skype". Below the input field, there are two links: "No account? Create one!" and "Can't access your account?". At the bottom of the sign-in section, there are two buttons: a grey "Back" button and a blue "Next" button. Below the sign-in section, there is a section titled "Sign-in options" with a key icon.

Use your current email address and then click the **Next** button.

The image shows the Microsoft "Enter password" page. At the top left is the Microsoft logo. Below it, there is a black rectangular box redacting the email address. Underneath, the text "Enter password" is displayed in a large, bold font. Below this, there is a text input field with the placeholder text "Password". Below the input field, there is a link: "Forgot my password". At the bottom right of the page, there is a blue "Sign in" button.

Enter your current password for your Microsoft 365 account and click the **Sign in** button.  
If asked, make sure you choose **Work or School** account and NOT Personal.  
Once MFA is turned on for your Microsoft 365 account, you will be presented with the following:



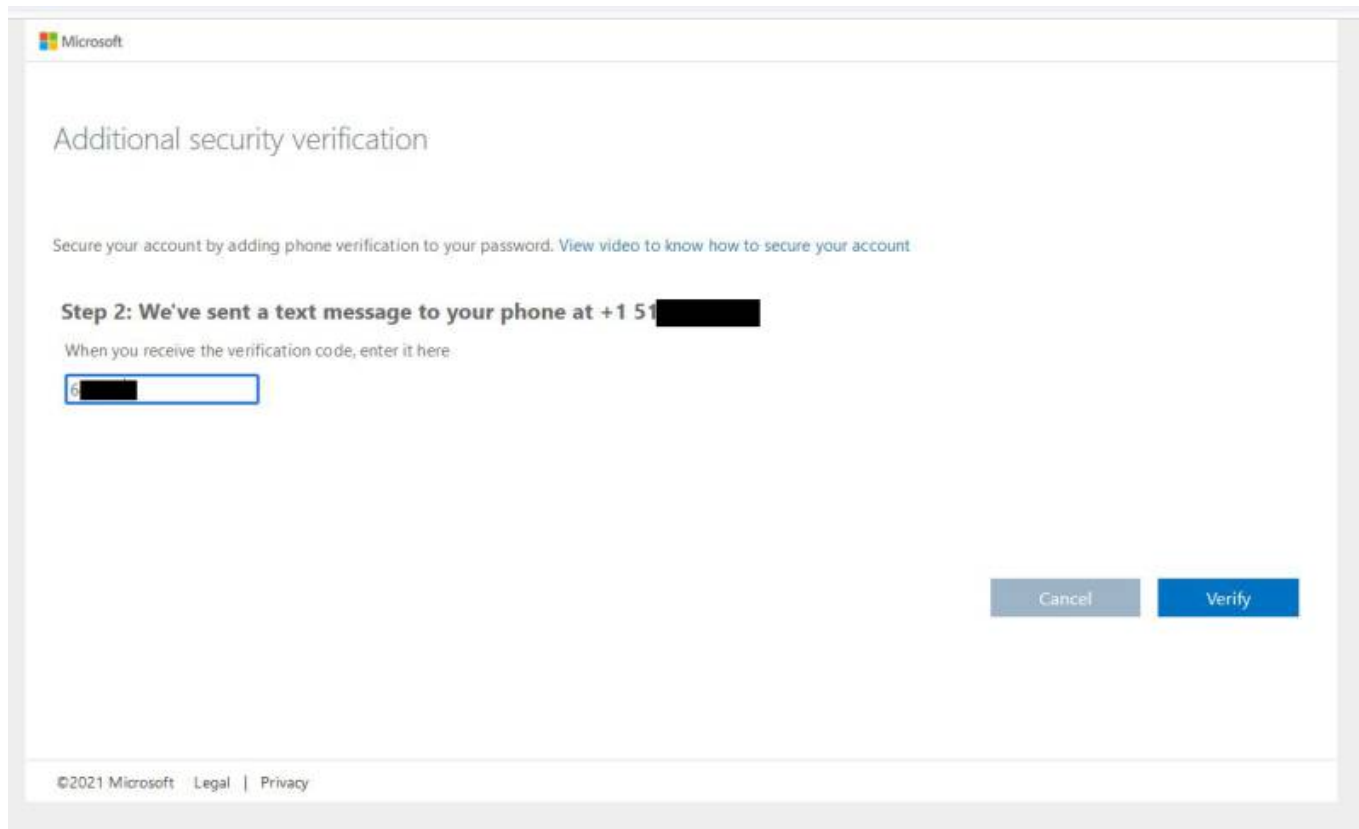
Click the **Next** button to continue.

A screenshot of the 'Additional security verification' page. At the top left is the Microsoft logo. The heading is 'Additional security verification'. Below it, it says 'Secure your account by adding phone verification to your password. View video to know how to secure your account'. The main section is 'Step 1: How should we contact you?'. It has a dropdown menu for 'Authentication phone' with 'United States (+1)' selected. Next to it is a text field for the phone number. Below this is a 'Method' section with two radio buttons: 'Send me a code by text message' (which is selected) and 'Call me'. At the bottom right is a blue button with the text 'Next'. At the very bottom, there is a disclaimer: 'Your phone numbers will only be used for account security. Standard telephone and SMS charges will apply.' The footer contains '©2021 Microsoft Legal | Privacy'.

Make sure you choose the settings as shown in the above screen shot:

1. Authentication Phone
2. Your current mobile phone number
3. Send me a code by text message

Enter in your current mobile number and then click the **Next** button to continue.  
Once you receive the text message, fill in the code on the following form:



Microsoft

## Additional security verification

Secure your account by adding phone verification to your password. [View video to know how to secure your account](#)

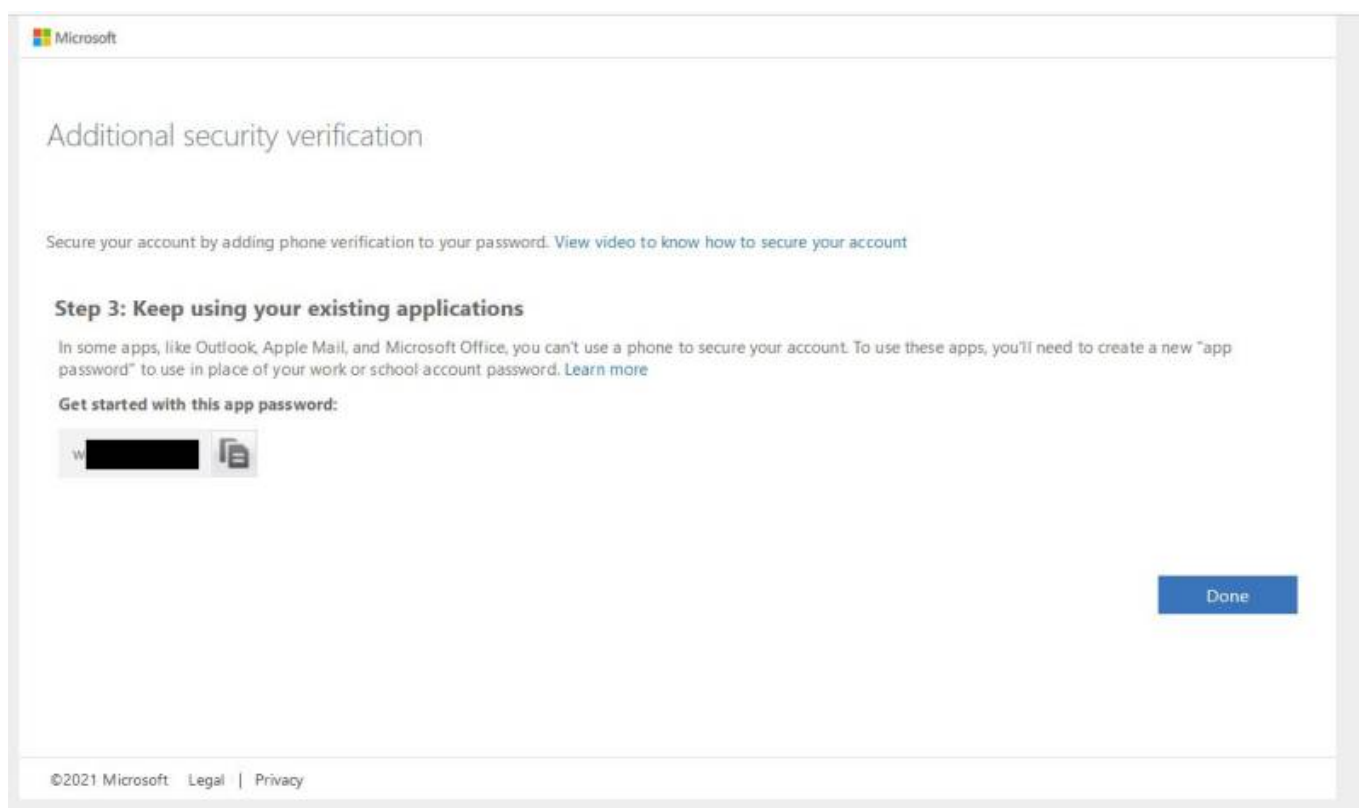
**Step 2: We've sent a text message to your phone at +1 51 [redacted]**

When you receive the verification code, enter it here:

[Cancel](#) [Verify](#)

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Click the **Verify** button to continue.



Microsoft

## Additional security verification

Secure your account by adding phone verification to your password. [View video to know how to secure your account](#)

**Step 3: Keep using your existing applications**

In some apps, like Outlook, Apple Mail, and Microsoft Office, you can't use a phone to secure your account. To use these apps, you'll need to create a new "app password" to use in place of your work or school account password. [Learn more](#)

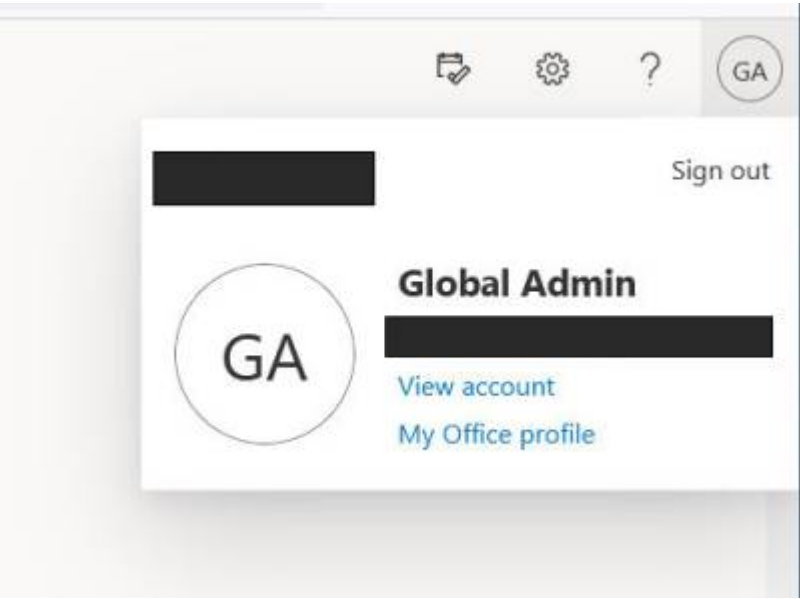
Get started with this app password:

[Done](#)

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You don't need to keep the app password that it generates. If all is successful, click the **Done** button to complete the login for your Microsoft 365 account.

Once successfully logged into your Microsoft 365 account, click on your initials in the top right hand corner:



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Last update: **2024/04/24 17:11**

