

MAKE SURE your LastPass account has been setup as you will need to setup MFA for your Syncro account.

Once you receive the Welcome Email, click on the **Set Password** link.



Hi!

A customer portal login has been created for you with ComputersDOTCalm
You can login using your email address. Please click the link below to set
your password.

[Set Password](#)

Follow the instructions for the complexity options for a proper password. Click the Finish Registration button when done.

Welcome!

You've been invited to register for your Portal User.

Username: support@computersdotcalm.solutions

At least 12 characters in length

Should contain:

lower case letters (a-z)

upper case letters (A-Z)

numbers (i.e. 0-9)

special characters (e.g. !@#\$%^&*)

Password matches

* Desired Password

* Desired Password (again please to confirm)

[Finish Registration](#)

If successful, you can just close your browser or click the 'here' link to log into your account in Syncro.
At any time, you can use the following link to login:

https://computersdotcalm.syncromsp.com/my_profile/user_login



Sign In

Email Address

Password

Sign in

[Forgot your password?](#)

Enter in your email and password and then click the Sign in button.

MFA Multi-factor authentication is required on your account

WHAT IS MULTI-FACTOR AUTHENTICATION?

Multi-factor Authentication is an extra layer of security to your account which requires not only that you possess your login information (email and password) but also a unique code generated by an app from your phone.

WHY IS MULTI-FACTOR AUTHENTICATION IMPORTANT?

Multi-Factor authentication helps to prevent people other than yourself from accessing your account and therefore your customer's data.

HOW DO I SET UP MULTI-FACTOR AUTHENTICATION?

We will guide you through that process here. It will involve downloading a Multi-factor Authentication app to your phone and adding Syncro's QR code to the app.

Setup MFA and Access Your Account

Click the Setup MFA and Access Your Account button.

From: <http://wiki.computersdotcalm.com/> - **ComputersDOTCalm Wiki**



Permanent link:

<http://wiki.computersdotcalm.com/doku.php?id=syncro:setup-account&rev=1713208244>

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